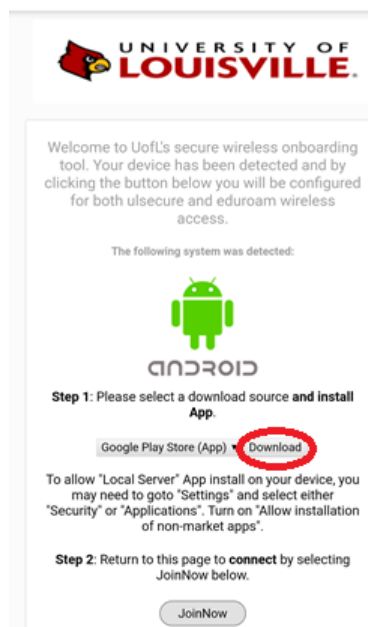


If you previously onboarded and are having problems with Android 11:

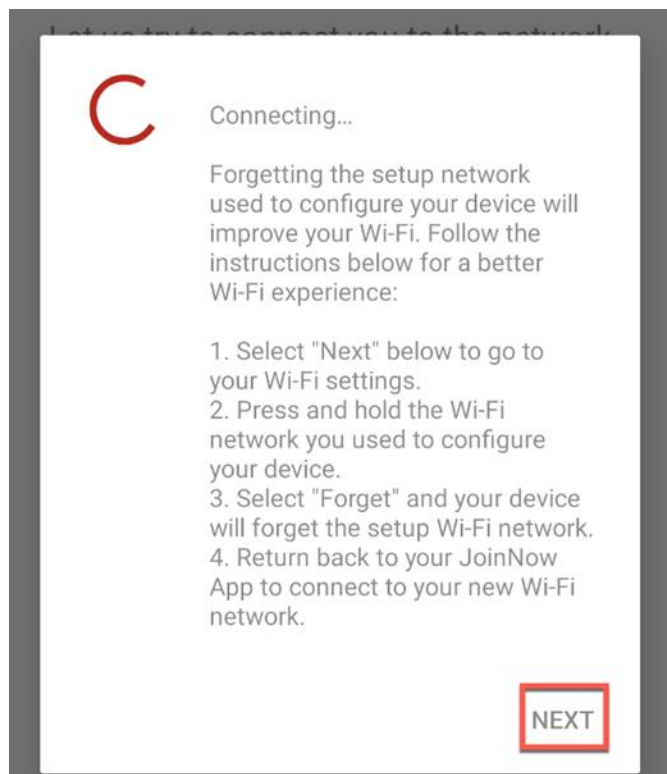
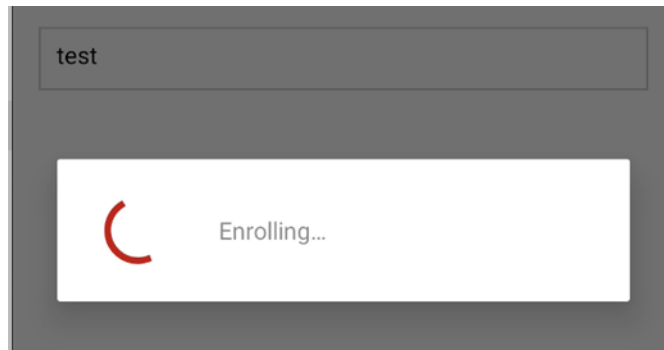
1. Remove the eduroam and ulsecure networks from your device
  - a. From the main menu, select **Settings**.
  - b. In the Settings screen, select **Wi-Fi settings** from the Wireless and Network section
  - c. Select eduroam
  - d. Click **Forget**

**Repeat steps above and also remove ulsecure**

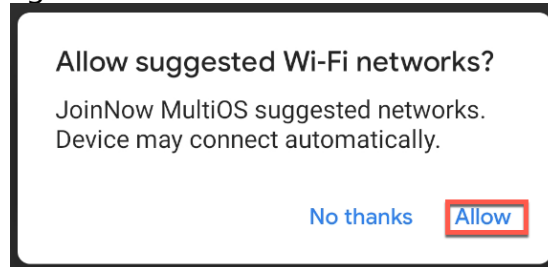
2. **\*\*\*IMPORTANT\*\*\*** Uninstall the current SecureW2 JoinNow app from the device **\*\*\*IMPORTANT\*\*\***
3. Connect to the ulvisitor SSID
4. Please open up a web browser and navigate to <https://uofl.edu/setupwireless>
5. Click the "Download" button to download and install the SecureW2 JoinApp from the Google Play store. Once the app is installed, **RETURN** back to the web browser and click the "JoinNow" button.



6. You will most likely be asked to log in again, please do so. After entering a device description, you will see a window that says "Enrolling..." followed by another window that says "Connecting..."
7. Click the "NEXT" button at the bottom of the "Connecting..." screen. This will take you to the Wi-Fi networks screen. Please select "ulvisitor" and select "Forget" to remove this network.



8. Once you've forgotten ulvisitor, click the back button on your phone to return to the SecureW2 JoinNow app where you should be prompted by a message asking you to allow it to configure Wi-Fi Networks. Select "Allow".



There could be some delay after selecting Allow, but eventually you should successfully connect to eduroam. Due to the changes in Android and the onboarding solution, it is very important to follow these steps as specified.